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Sent on	12	11	2020	Expires on	02	26	2021
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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	Stop Sale/Safety Recall: 2002-2006 CR-V Driver's Power Window Master Switch
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DATE: December 11, 2020

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2002-2006 CR-V Driver's Power Window Master Switch

On December 10, 2020, American Honda notified NHTSA of a stop sale and safety recall for certain 2002-2006 CR-V vehicles for improperly manufactured or previously repaired (under service bulletin 12-067) driver's power window master switches which may allow liquid to enter the door panel, potentially causing a short and increasing the risk of fire. Refer to your eResponsibility report or do an **iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

Under certain conditions, spilled liquid or water entering the driver's window may reach the power window master switch on the door panel. If this occurs, the switch's printed circuit board (PCB) could be damaged causing the switch to fail. In rare cases, the damaged PCB may short circuit and overheat the switch connector, potentially melting it and increasing the risk of a fire.

REPAIR

Replace the driver's power window master switch and inspect the driver's door wire harness connector per the new instructions provided in service bulletin 20-122.

PARTS

Parts are available through normal ordering.

TOOLS

There are no special tools needed for this recall.

SERVICE BULLETIN

Service bulletin 20-122, *Safety Recall: 2002-06 CR-V Drivers Power Window Switch*, has been posted to the Service Information System (SIS) as of December 11, 2020. It includes parts, repair, and warranty information related to this campaign.

Please note that service bulletin 12-067, *Safety Recall: 2002-06 CR-V Drivers Power Window Switch Does Not Work or Works Intermittently* will be expired and superseded by 20-122.

CUSTOMER NOTIFICATION

American Honda expects to begin customer notification by end of January 2021.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.