

**From:** [Broadcast Messaging System](#)  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** BMW Recall 20V-xxx: 48-Volt Battery Connections  
**Date:** Thursday, December 3, 2020 3:05:27 PM

Publish Date: December 03, 2020  
From: Technical Service  
Expiration Date: December 17, 2020

DCSnet Message  
**Urgent**




Subject: **BMW Recall 20V-xxx: 48-Volt Battery Connections**


BMW AG is conducting a Voluntary Safety Recall (effective December 3, 2020) on certain Model Year 2021 BMW vehicles that were produced between June 1, 2020 and October 26, 2020.


Please see attached for additional information. The bulletin will be updated when additional information becomes available.


Sincerely,  
Technical Service


Attachments:


 [B121220\\_Recall\\_Notice\[8219886e\].pdf](#)

 [B121220\[8219886d\].pdf](#)

 [B121220\\_20V-xyz-MY2021-Gxx-48V-Battery-FAQ-\(3Dec2020\)](#)

[\[8219886c\].pdf](#)  [B121220\\_Recall\\_Notice\[8219886e\].pdf](#)

 [B121220\[8219886d\].pdf](#)

 [B121220\\_20V-xyz-MY2021-Gxx-48V-Battery-FAQ-\(3Dec2020\)](#)

[\[8219886c\].pdf](#)

Recipients: BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, All Departments, All Personnel  
BMW Passenger Cars, CC-All, CC-All  
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



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RECALL 20V-XXX: 48-VOLT BATTERY CONNECTIONS

## MODEL

E-Series	Model Description	Production Date
G05	X5 Sports Activity Vehicle	June 1, 2020 – September 30, 2020
G06	X6 Sports Activity Coupe	July 30, 2020 - September 30, 2020
G07	X7 Sports Activity Vehicle	June 17, 2020 - September 30, 2020
G12	7 Series Sedan	July 10, 2020 – September 22, 2020
G16	8 Series Gran Coupe	July 28, 2020 – September 17, 2020
G20	3 Series Sedan	July 1, 2020 – October 26, 2020
G22	4 Series Coupe	June 19, 2020 – September 25, 2020
G30	5 Series Sedan	July 14, 2020 – September 18, 2020

## AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

## SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective December 3, 2020) on certain Model Year 2021 BMW vehicles that were produced between June 1, 2020 and October 26, 2020.

The 48-Volt battery cable connections to the starter / generator may not have been assembled to specifications. Over time, this could lead to increased resistance at the connection(s) and, in rare cases, a thermal event.

Recall notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Supporting Materials

[picture\\_as\\_pdf B121220 Recall Notice.pdf](#)

[picture\\_as\\_pdf B121220\\_20V-xyz-MY2021-Gxx-48V-Battery-FAQ-\(3Dec2020\).pdf](#)

## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 20V-xxx: 48-Volt Battery Connections – B12 12 20

BMW AG is conducting a Voluntary Safety Recall (effective December 3, 2020) on certain Model Year 2021 BMW vehicles that were produced between June 1, 2020 and October 26, 2020.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Safety Recall 20V-xyz  
48-Volt Battery Connections  
Model Year 2021  
Various BMW Models  
Issue Date: 12/03/2020  
Last Update: 12/03/2020**

**Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**  
Certain vehicles equipped with a 48-Volt battery, specifically Model Year 2021 BMW 3 Series, 4 Series Coupe, 5 Series, 7 Series, 8 Series Gran Coupe, X5 SAV, X6 SAC, and X7 SAV models in the US, produced between June and October 2020, are potentially affected.

**Q2. What is the specific issue?**  
The 48-Volt battery cable connections to the starter / generator may not have been assembled to specifications. Over time, this could lead to increased resistance at the connection(s) and, in rare cases, a thermal event.

**Q3. Why are other models / vehicles not included in this Safety Recall?**  
Other models have been assembled to specifications.

**Q4. Can I continue to drive my vehicle?**  
Yes. **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

**Q5. How did BMW Group become aware of the issue?**  
BMW Group became aware of the issue through our quality control procedures.

**Q6. How will I be informed of this Safety Recall?**  
Letters will be mailed to owners in January via First Class mail advising them of this Safety Recall.

To ensure BMW has the most recent contact and vehicle information, owners should register their vehicle at [www.bmwusa.com/myBMW](http://www.bmwusa.com/myBMW). Registration is free and will give them access to factory initiated campaigns and other information specific to their BMW.

**Q7. How will my vehicle be repaired?**  
The 48 Volt battery connections will be inspected and, if necessary, replaced.