



LEISURE
TRAVEL VANS

IMPORTANT SAFETY RECALL

December 7, 2020



«First_Name»
«Address_Line_1»
«City», «State» «ZIP_Code»

Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

P: 204 325 4361
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Winkler, Manitoba CA
R6W 4C4

U.S. Mailing:
P.O. Box 68
Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

“This notice applies to this vehicle, «ProductLine»
VIN #«Vin»
Coach #«UNIT_CoachID»

Triple E Recreational Vehicles Recall CA#9845-1 20V738

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2020 & 2021 Unity U24RL motorhomes manufactured between February 26, 2019 & October 30, 2020 fail to conform to Federal Motor Vehicle Safety Standard

Description of Safety Defect:

The galley overhead cabinet assembly has been manufactured without a heat shield over the cooktop area. When the cooktop is in use, the heat from the flame may cause the material of the upper cabinet to become too hot to touch. A fire may occur and cause bodily injury.

To Have This Modification Performed:

We request your assistance to have this Safety issue corrected. Please follow the included SOP (Standard Operating Procedure) to perform the recall. For reimbursement submit a warranty application form.

Labour to perform this Recall: 0.4 hrs/ unit

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail recalls@tripleerv.com in the subject line “Recall CA#9845-1”.

Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosures

1 – Repair Kit

(1 – heat shield (B072848), 2 - steel shims (B072849, 6 - #8 x $\frac{3}{4}$ pan head screws)

1 – SOP03422 (Standard Operating Procedure)