



LEISURE
TRAVEL VANS

IMPORTANT SAFETY RECALL

November 30, 2020



«First_Name»
«Address_Line_1»
«City», «State» «ZIP_Code»

Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

P: 204 325 4361
F: 204 325 5241

301 Roblin Blvd.
P.O. Box 1230
Winkler, Manitoba CA
R6W 4C4

U.S. Mailing:
P.O. Box 68
Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

“This notice applies to this vehicle, «ProductLine»
VIN #«Vin»
Coach #«UNIT_CoachID»

Triple E Recreational Vehicles Recall CA#9835-1

20V722

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2018, 2019, 2020 & 2021 Serenity & Unity (U24MB, U24FX & U24RL) motorhomes manufactured between June 2, 2017 & October 23, 2020 fail to conform to Federal Motor Vehicle Safety Standard

Description of Safety Defect:

The fresh water tank bracket on units manufactured with the water tank located below the floor, can shift side to side causing the chassis wire harness to become chaffed through. When the fresh water tank is partially filled, the movement of the vehicle causes the water tank to move resulting in the bracket moving and chaffing the wire harness. The chaffing of the chassis wiring harness when in motion, vehicles following may not see the loss of tail light illumination, this could increase the risk of a crash causing injury and /or damage to property

To Have This Modification Performed:

We request your assistance to have this Safety issue corrected. Please follow the included SOP (Standard Operating Procedure) to perform the recall. For reimbursement submit a warranty application form.

Labour to perform this Recall: 0.5 hrs/ unit

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail recalls@tripleerv.com in the subject line “Recall CA#9835-1”.

Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,

A handwritten signature in cursive script that reads "Brad Wall".

Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosures

1 – Repair Kit

(1 pc. Split tubing / 1 pc. Windlace / 1 galvanized bracket / 2 tek screws)

1 – SOP03419 (Standard Operating Procedure)