

This notice applies to vehicle: «VIN»

«Dealer name»

«Street»

«City», «State» «Zip»

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) decided that a defect which relates to motor vehicle safety exists in certain models of the below listed motorhomes.

It has been discovered that certain model year model year 2021 Four Winds motorhomes are equipped with a Dometic S31, R1731, AND R2131 Series COOKING STOVES that were manufactured between May of 2018 and July 9, 2020. The user of the motorhome can become aware of the potential defect when, after some period of usage, begins to smell gas near the stove when it is not in operation; if the user or other servicer then attempts to tighten the bolts that hold the valves under the stove burners, the tightening action can cause irreversible damage to the o-ring seal at the valve(s), resulting in a continuous gas leak. Such leak can result in a fire.

The remedy will be available for field installation at Dometic authorized service centers or participating OEM locations after December 1, 2020 and will be installed at **NO COST** to you. The Remedy kit consists of gaskets, washers, and thread locking bolts. The Dometic Authorized Service Center will install the remedy for you. This repair will take approximately one (1) hour.

Dealers that have stock units impacted by this recall can access the full list of affected VINs sold to their dealership by accessing the "Service Campaign" portion of the TMC Advantage Web Portal. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.

If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at (877) 500-1020.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Hanah Klodzinski Recall Compliance Coordinator

Re: NHTSA Recall No. 20V-718



Units Affected by Recall:

1EDWE3EC0KDC63000	1EDWE3EC3KDCC40C0		1 EDWE3 ECOND CC 4030	1EDVE4ECOVDCC411C
1FDWE3FS0KDC63988	1FDWE3FS2KDC64060	1FDWE3FS5KDC64053	1FDWE3FS8KDC64029	1FDXE4FS0KDC64116
1FDWE3FS0KDC63991	1FDWE3FS2KDC64074	1FDWE3FS5KDC64067	1FDWE3FS8KDC64032	1FDXE4FS0KDC64133
1FDWE3FS0KDC64008	1FDWE3FS2KDC64088	1FDWE3FS5KDC64070	1FDWE3FS8KDC64046	1FDXE4FS0KDC64147
1FDWE3FS0KDC64011	1FDWE3FS2KDC64091	1FDWE3FS5KDC64084	1FDWE3FS8KDC64063	1FDXE4FS0KDC64150
1FDWE3FS0KDC64025	1FDWE3FS3KDC63998	1FDWE3FS5KDC64098	1FDWE3FS8KDC64077	1FDXE4FS0KDC64164
1FDWE3FS0KDC64039	1FDWE3FS3KDC64004	1FDWE3FS5KDC64103	1FDWE3FS8KDC64080	1FDXE4FS1KDC64108
1FDWE3FS0KDC64042	1FDWE3FS3KDC64018	1FDWE3FS6KDC63994	1FDWE3FS8KDC64094	1FDXE4FS1KDC64111
1FDWE3FS0KDC64056	1FDWE3FS3KDC64021	1FDWE3FS6KDC64000	1FDWE3FS9KDC63987	1FDXE4FS1KDC64125
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1FDWE3FS0KDC64087	1FDWE3FS3KDC64049	1FDWE3FS6KDC64028	1FDWE3FS9KDC64007	1FDXE4FS1KDC64142
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1FDWE3FS1KDC63997	1FDWE3FS3KDC64066	1FDWE3FS6KDC64045	1FDWE3FS9KDC64024	1FDXE4FS1KDC64173
1FDWE3FS1KDC64003	1FDWE3FS3KDC64083	1FDWE3FS6KDC64059	1FDWE3FS9KDC64038	1FDXE4FS2KDC64117
1FDWE3FS1KDC64017	1FDWE3FS3KDC64097	1FDWE3FS6KDC64062	1FDWE3FS9KDC64041	1FDXE4FS2KDC64120
1FDWE3FS1KDC64020	1FDWE3FS3KDC64102	1FDWE3FS6KDC64076	1FDWE3FS9KDC64055	1FDXE4FS2KDC64134
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1FDWE3FS1KDC64051	1FDWE3FS4KDC64027	1FDWE3FS7KDC64006	1FDWE3FS9KDC64086	1FDXE4FS2KDC64165
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1FDWE3FS2KDC64009	1FDWE3FS5KDC63999	1FDWE3FS7KDC64099	1FDWE3FSXKDC64064	1FDXE4FS4KDC64118
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1FDXE4FS4KDC64166	1FDXE4FS5KDC64161	1FDXE4FS6KDC64170	1FDXE4FS8KDC64123	1FDXE4FS9KDC64146
1FDXE4FS5KDC64113	1FDXE4FS5KDC64175	1FDXE4FS7KDC64114	1FDXE4FS8KDC64137	1FDXE4FS9KDC64163
1FDXE4FS5KDC64127	1FDXE4FS6KDC64119	1FDXE4FS7KDC64128	1FDXE4FS8KDC64140	1FDXE4FSXKDC64107
1FDXE4FS5KDC64130	1FDXE4FS6KDC64122	1FDXE4FS7KDC64131	1FDXE4FS8KDC64154	1FDXE4FSXKDC64110
1FDXE4FS5KDC64144	1FDXE4FS6KDC64136	1FDXE4FS7KDC64145	1FDXE4FS8KDC64168	1FDXE4FSXKDC64124
1FDXE4FS5KDC64158	1FDXE4FS6KDC64153	1FDXE4FS7KDC64159	1FDXE4FS8KDC64171	1FDXE4FSXKDC64138
1FDXE4FSXKDC64172	1FDXE4FS6KDC64167	1FDXE4FS7KDC64162	1FDXE4FS9KDC64115	1FDXE4FSXKDC64141
1FDXE4FSXKDC64169	1FDXE4FS9KDC64132	1FDXE4FS8KDC64106	1FDXE4FS9KDC64129	1FDXE4FSXKDC64155