



REV Recreation Group
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**IMPORTANT SAFETY RECALL INFORMATION #201109REV
December 2020**

**TO: ALL REV RECREATION GROUP DEALER PRINCIPALS,
SERVICE MANAGERS AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #201109REV
Lippert Bed Lift Motor**

REV Recreation Group, Inc., is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the U.S. National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

REV Recreation Group, Inc., has decided that a defect which relates to motor vehicle safety exists in certain model year 2021 Fleetwood and Holiday Rambler brand Class A motor homes, equipped with an optional Drop Down Bed (Options 215, 217 or 220) and a bed lift motor supplied by Lippert:

Fleetwood brand Manufactured Date

Bounder	8/20/2020 - 11/6/2020
Discovery	8/27/2020 - 10/30/2020
Discovery LXE	9/3/2020 - 10/30/2020
Pace Arrow	8/28/2020 - 10/30/2020
Pace Arrow LXE	8/21/2020 - 10/30/2020
Southwind	8/28/2020 - 10/30/2020

Holiday Rambler Manufactured Date

Armada	9/4/2020 - 9/25/2020
Endeavor	8/25/2020 - 9/28/2020
Nautica	8/19/2020 - 10/30/2020
Navigator	8/24/2020 - 9/4/2020
Vacationer	8/20/2020 - 10/29/2020

We are notifying the owners of the affected vehicles in order to correct the problem. Copies of the U.S. and Canadian owner notification letters are attached for your information.

WHAT IS THE PROBLEM?

REV Recreation Group has been notified by Lippert Components, Inc. that certain Nikoda brand bed lift motors, supplied to REV manufacturing facilities for installation as original equipment, may contain a safety defect.

According to Lippert, certain bed lift motors supplied by Nikoda have the potential for primary gear failure, allowing for the possibility of the bed frame to drop a short distance before the safety strap catches the bed frame assembly, increasing the risk of injury.

Note: HappiJac bed lift motors are not affected by this recall.

WHAT SHOULD YOU DO?

Owners of the above mentioned motor homes have been asked to contact a REV Recreation Group dealer to have the described defect remedied. In the event that you are contacted by a customer, you must verify eligibility by referring to the serial number range listed in the attached **Recall Service Bulletin #201109REV** prior to beginning repairs.

Once repairs are completed, have the customer sign your dealership's **Internal Repair Order**. Warranty labor claims are to be submitted electronically to REV Recreation Group. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motor home. REV Recreation Group dealers are required to make repairs to stock units on dealer lots prior to sale or lease.

Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from REV Recreation Group, Inc., or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Thank you for helping REV Recreation Group with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your REV Recreation Group Service Center.

Sincerely,

REV RECREATION GROUP, INC.

Attachments: Recall #201109REV Customer Notification Letters (U.S. and Canada)
Recall #201109REV Service Bulletin/Lippert EuroLoft Motor Replacement Instructions