

GM CUSTOMER CARE AND AFTERSALES
DCS5869
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 14, 2021

Updated Bolt EV Recall Statement:

To: All GM Dealers

General Motors has been notified of two recent Chevrolet Bolt EV fire incidents in vehicles that were remedied as part of the safety recall announced in November 2020. Out of an abundance of caution, we are asking owners of 2017-2019 Chevrolet Bolt EVs who were part of the recall population to park their vehicles outdoors immediately after charging and not leave their vehicles charging overnight while we investigate these incidents.

Customers who have not had the remedy completed should still visit their dealer for the recall remedy while our investigation continues. At GM, safety is our highest priority, and we are moving as quickly as we can to investigate this issue. Customers should visit www.chevy.com/boltevreCALL or contact the Chevrolet EV Concierge 1-833-EVCHEVY or their preferred Chevrolet EV dealer.

General Motors Company