



Only Participating Chevrolet EV Dealers are Eligible to Complete Repairs for Stop Sale N202311730

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Dear Chevrolet Dealers,

At General Motors, safety is our number one priority. Today we launched a Stop Delivery Order for upcoming Safety Recall N202311730 involving select 2017-2019 model year Chevrolet Bolt EV vehicles. Please reference GlobalConnect Message [GCUS-3-1963](#) for complete details.

Earlier this year, all Chevrolet dealers were offered the opportunity to sell and service Chevrolet Electric Models, including the Bolt EV, Malibu Hybrid, Silverado Hybrid, and Volt. To do so, dealers needed to agree to complete all required sales and service training and to purchase and maintain all special tools and equipment for Chevrolet Electric Models. As a reminder, only dealers who agreed to these terms by signing the Chevrolet Dealer Electric Models Participation Agreement are qualified and eligible to work on Chevrolet Electric Models, including those specifically covered by this Field Action.

**Non-participating dealers are not eligible to perform these repairs.** If you are not a participating dealer and a customer with a Chevrolet Electric Model vehicle contacts your dealership for repairs, they should be directed to call 1-833-EVCHEVY to find a participating dealer. Non-participating dealers will not be reimbursed for performing unauthorized repairs.

All Chevrolet dealers are encouraged to become properly trained and equipped to sell and service Chevrolet Electric Models. If you are interested in becoming a participating dealer now, please contact your Zone team representative.

Thank you.

#### About this Article

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