

**Sent:** Wednesday, February 17, 2021 3:09 PM

**Subject:** Private Message : Final Remedy Development Timing Update for Bolt EV Safety Recall #N202311730 issued November 2020

**Importance:** High

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**Reference Number: 202102170001**

Models: 2017-2019 Chevrolet Bolt EV

To: Chevrolet Bolt EV Dealers

To help manage owner expectations regarding the final remedy development for the Bolt EV Safety Recall (#N202311730 issued November 2020), the following statement will be included on the Chevrolet Bolt EV Recall page ([chevy.com/boltevreCALL](http://chevy.com/boltevreCALL)). Updated program FAQs are also attached for reference.

"A team of GM engineers has made substantial progress in identifying the root cause and potential remedies for this issue. They are in the process of validating state-of-the-art software that can diagnose potential issues early and restore 100% charge capability. A final remedy for this recall is anticipated for April 2021. Until that time, if you have not already done so, we recommend scheduling a service appointment with your dealership to update the vehicle's battery software to automatically limit the maximum state of charge to 90 percent."