From: <u>Broadcast Messaging System</u>
To: <u>DL-BMS Message Monitors</u>

Subject: BMW Recall 20V-xxx: Replace Fuel Tank

Date: Thursday, November 12, 2020 10:26:52 AM



BMW AG has issued a Delivery Stop (effective October 29, 2020) on a small number of Model Year 2020-2021 BMW Z4 Roadsters that were produced between June 26, 2019 and July 9, 2020.

#### As of November 12, 2020, this Delivery Stop has been upgraded to a recall.

Please see attached documents for more details.

The bulletin will be updated when additional information becomes available.

Sincerely,

**Technical Service** 

Attachments:

B160320 Recall Notice[8217b69a].pdf

B160320 V2[8217b699].pdf

B160320\_2020-G29-FuelTank-FAQ-(12Nov2020)[8217b698].pdf

B160320 Recall Notice[8217b69a].pdf

B160320 V2[8217b699].pdf

B160320 2020-G29-FuelTank-FAQ-(12Nov2020)[8217b698].pdf

Recipients: BMW Passenger Cars, CC-All

BMW Passenger Cars, 96717, All Departments, All Personnel BMW Passenger Cars, 36771, All Departments, All Personnel RMW Passenger Cars, 36322, All Departments, All Personnel



SIB 16 03 20

RECALL 20V-XXX: REPLACE FUEL TANK

2020-11-12

This Service Information Bulletin (Revision 1) replaces SI B16 03 20 dated October 2020.

What's New (Specific text highlighted):

- Title change
- Upgraded to a recall
- Situation has been updated
- Q&A added
- · Recall Notice added

# **MODEL**

E-Series	Model Description	Production Date
G29	Z4 Roadster	June 26, 2019 – July 9, 2020

# **AFFECTED VEHICLES**

Vehicles which require this Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

# **SITUATION**

BMW AG has issued a Delivery Stop (effective October 29, 2020) on a small number of Model Year 2020-2021 BMW Z4 Roadsters that were produced between June 26, 2019 and July 9, 2020.

As of November 12, 2020, this Delivery Stop has been upgraded to a recall.

The fuel tank may not have been produced to specifications. Over time, and due to factors such as certain driving conditions and road vibrations, this could leak to a fuel leak. Fuel, in the presence of an ignition source, could lead to a fire.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

# Supporting Materials

picture as pdf B160320\_2020-G29-FuelTank-FAQ-(12Nov2020).pdf picture as pdf B160320 Recall Notice.pdf Attachment to B16 03 20 November 2020

# **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 20V-xxx: Replace Fuel Tank - B16 03 20

BMW AG has issued a Delivery Stop (effective October 29, 2020) on a small number of Model Year 2020-2021 BMW Z4 Roadsters that were produced between June 26, 2019 and July 9, 2020.

As of November 12, 2020, this Delivery Stop has been upgraded to a recall.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Attachment to B16 03 20 November 2020

Safety Recall 20V-xyz Fuel Tank Model Year 2020-2021 BMW Z4

Issue Date: 11/12/2020 Last Update: 11/12/2020

### Q1. Which BMW models in the US are potentially affected by this Safety Recall?

A small number of Model Year 2020-2021 BMW Z4 models in the US are potentially affected.

## Q2. What is the specific issue?

The fuel tank may not have been produced to specifications. Over time, and due to factors such as certain driving conditions and road vibrations, this could leak to a fuel leak. Fuel, in the presence of an ignition source, could lead to a fire.

# Q3. Why are other models / vehicles not included in this Safety Recall?

Other models were manufactured with a fuel tank that was produced to specifications.

### Q4. Can I continue to drive my vehicle?

Yes. However, when you receive a letter from BMW advising you of this recall, you should make an appointment to have this important Safety Recall performed by an authorized BMW center as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

## Q5. Can I determine if this issue exists in my vehicle?

If you notice a fuel odor, or see a fuel leak from underneath the vehicle, your vehicle may be experiencing this condition.

#### Q6. How did BMW become aware of the issue?

BMW became aware of the issue through our quality control procedures.

#### Q7. How will I be informed of this Safety Recall?

Letters will be mailed to owners in <u>January</u> via First Class mail advising them of this Safety Recall and requesting them to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at <u>www.bmwusa.com/dealer</u>. To ensure BMW has the most recent contact and vehicle information, owners should register their vehicle at <u>www.bmwusa.com/myBMW</u>. Registration is free, and will give them access to factory-initiated campaigns and other information specific to their BMW.

#### Q8. How will my vehicle be remedied?

The fuel tank will be replaced for free and should take several hours.

### Q9. Do I have to wait for my letter to have my vehicle serviced?

Yes. BMW is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized BMW center to have this important Safety Recall performed. For the latest updates to this Safety Recall, please visit <a href="https://www.bmwusa.com/recall">www.bmwusa.com/recall</a>.