



David J. Johnson
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TO: All U.S. Ford and Lincoln Dealers

SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice - Safety Recall 20S66
 Certain 2021 Model Year Medium Duty Trucks Equipped with a 7.3L Gas Engine Transmission Oil Cooler Line Inspection

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Medium Duty	2021	Ohio	June 1, 2020 through June 24, 2020

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, one of the Transmission Oil Cooler Lines may have been improperly installed, which may subsequently come in contact with the Air Conditioning Pulley. This could potentially result in a leak. Leaking transmission fluid can result in erratic shifting, missed gear shifting, vibration, shudder and check engine light illumination. Leaking transmission fluid in this location could also come in contact with the engine exhaust, creating a fire risk.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this Safety Recall. A complete Dealer Bulletin will be provided to Dealers late fourth quarter of 2020 when it is anticipated that parts ordering information and repair instructions will be available to support this Safety Recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full Dealer Bulletin is published. Opening a RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

David J. Johnson