

IMPORTANT SAFETY RECALL RC000205

This notice applies to vehicle: «VIN»

«Dealer_name»
«Street»
«City», «State» «Zip»

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) decided that a defect which relates to motor vehicle safety exists in certain models of the below listed motorhomes.

It has been discovered that certain model year model year 2010-2011 Four Winds Montecito motorhomes were equipped with an Iota ITS-50R Transfer Switch which may be experiencing heat related failures when exposed to elevated electrical loads associated with RV use in higher ambient temperatures. The connections at the buss bar inside of the switch are not adequate, resulting in elevated operating temperatures. This potentially could result in a fire. In the event of a fire, there is a potential for property damage, personal injury or death.

The required action is to replace the Iota ITS-50R Transfer Switch. The remedy could take up to sixty (60) minutes to perform (if original transfer switch is currently installed in motorhome.)

Dealers that have stock units impacted by this recall can access the full list of affected VINs sold to their dealership by accessing the "Service Campaign" portion of the TMC Advantage Web Portal. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.

If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at (877) 500-1020.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Hanah Klodzinski Recall Compliance Coordinator

Re: NHTSA Recall No. 20V-679 Transport Canada No. 2020-527



Units Affected by Recall

4117AD2DC20CAE6412	4UZFCHBSXACAS5565
4UZAB2BS29CAE6413 4UZAB2BS09CAF1898	4UZAB2BS4ACAS5565
4UZAB2BS59CAF1990	4UZAB2BS8ACAS5543
4UZAB2BS99CAF1897	4UZAB2BS4ACAS5555
4UZAB2BS59CAF1897 4UZAB2BS59CAF1895	4UZFCHBS8ACAS5564
4UZAB2BS29CAF1899	4UZAB2BSXACAS5544
4UZFCHBS19CAE4643	4UZAB2BSXACAS5544 4UZAB2BS1ACAS5545
4UZAB2BS79CAF1896	4UZAB2BS8ACAS5557
4UZFCHBS89CAH2133	4UZFCHBS1ACAS5566
4UZAB2BS19CAE2935	4UZFCHBS3ACAS5567
4UZFCHBS79CAG2046	4UZAB2BSXACAS5558
4UZFCHBS39CAE4644	4UZFCHBSXACAT2046
4UZAB2BS29CAF5662	4UZAB2BS3ACAS5546
4UZFCHBS39CAG7146	4UZFCHBS1ACAT2047
4UZAB2BS09CAE6412	4UZAB2BS1ACAS5559
4UZAB2BS1ACAS5528	4UZFCHBS3ACAT2048
4UZAB2BS3ACAS5529	4UZAB2BS7ACAT2063
4UZAB2BS7ACAS5548	4UZAB2BS5ACAS5547
4UZAB2BSXACAS5530	4UZAB2BS9ACAT2064
4UZAB2BS1ACAS5531	4UZAB2BS6ACAS5542
4UZAB2BS3ACAS5532	4UZFCHBS5ACAT2049
4UZFCHBS0ACAS5560	4UZAB2BS0ACAT2065
4UZAB2BS9ACAS5549	4UZFCHBS1ACAT2050
4UZAB2BS5ACAS5533	4UZAB2BS9BCAT2051
4UZAB2BS5ACAS5550	4UZAB2BS4BCAT2068
4UZAB2BS7ACAS5534	4UZAB2BS0BCAT2052
4UZAB2BS9ACAS5535	4UZAB2BS2BCAT2067
4UZAB2BS7ACAS5551	4UZFCHBS6BCAT6810
4UZAB2BS9ACAS5552	4UZFCHBS9BCAT6722
4UZAB2BS0ACAS5536	4UZAB2BS9BCAT6715
4UZAB2BS2ACAS5537	4UZFCHBS6BCAT6726
4UZAB2BS4ACAS5538	4UZFCHBSXBCAT6809
4UZFCHBS2ACAS5561	4UZAB2BS6BCAT6719
4UZAB2BS0ACAS5553	4UZFCHBS4BCAT6790
4UZAB2BS2ACAS5554	4UZFCHBS6ACAS5563
4UZAB2BS6ACAS5539	4UZAB2BS2ACAS5540
4UZFCHBS4ACAS5562	4UZAB2BS6ACAS5556