



IMPORTANT SAFETY RECALL

November 10, 2020



«First_Name»
«Address_Line_1»
«City», «State» «ZIP_Code»

Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

P: 204 325 4361
F: 204 325 5241

301 Roblin Blvd.
P.O. Box 1230
Winkler, Manitoba CA
R6W 4C4

U.S. Mailing:
P.O. Box 68
Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

“This notice applies to this vehicle, «ProductLine»
VIN #«Vin»
Coach #«UNIT_CoachID»

Triple E Recreational Vehicles Recall CA#9830-1 20V677

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2019 & 2020 Wonder motorhomes manufactured between May 8, 2018 & May 15, 2020 fail to conform to Federal Motor Vehicle Safety Standard

Description of Safety Defect:

The Firefly Integrations G9 Electronic control center can fail if excessive voltage is applied, causing the components on the board to become damaged. If too much voltage is applied to the unit and the circuit board becomes damaged, there would be an increased risk of fire and bodily injury.

To Have This Modification Performed:

We request your assistance to have this Safety issue corrected. Please follow the included SOP (Standard Operating Procedure) to perform the recall. For reimbursement submit a warranty application form.

Labour to perform this Recall: 0.5 hrs/ unit

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail recalls@tripleerv.com in the subject line “Recall CA#9830-1”.

Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,

A handwritten signature in black ink that reads "Brad Wall". The signature is written in a cursive style with a large initial 'B'.

Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosures

1 – Firefly G9 Protection Module
1 – SOP03333 (Standard Operating Procedure)