

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Initial Notification Check Mounting of Engine Fuse Box MY19 156 (GLA-Class)	Date: November 06, 2020

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the new campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Campaign No. :	NHTSA ID	Campaign Desc. :	Check Mounting of Engine Fuse Box
TBD	20V672	20P2197304	

This is to notify you of a new Recall Campaign regarding the mounting of the engine compartment fuse box on 48 Model Year (“MY”) 2019 156 (GLA-Class) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as "PENDING" on November 6, 2020

Background

Issue
Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2019 GLA-Class (156 platform) vehicles, the mounting of the engine compartment fuse box housing might not meet current production specifications. If the screw connection securing the engine compartment fuse box housing does not meet current production specifications, it could loosen over time and be subjected to vibrations. The vibrations could lead to excessive mechanical stress and damage to the fuses in the fuse box housing, causing contact interruption and preventing the availability of certain vehicle functions including engine operation, power steering assist, ESP system, and Active Brake Assist, which could increase the risk of a crash.

What We're Doing
MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer, will check the mounting of the engine compartment fuse box on the affected vehicles and correct it, if necessary.

Parts
Parts are not required for repair. However, the current remedy is not available at this time. An additional notification will be sent once the remedy is available.

Vehicles Affected

Vehicle Model Year(s)	2019
Vehicle Model	GLA-Class

Vehicle Populations

Total Recall Population	48
Total Vehicles in Dealer Inventory	0

Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY19 GLA-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Xentry. Once the repair is complete, the vehicle may be sold or leased. Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s) Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY19 GLA-Class vehicles covered by this notification until the vehicle has been repaired.

Next Steps/Notes

Customer Notification Timeline	Customer letters will be mailed approximately one week after the remedy becomes available.
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.

