

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5600
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 4, 2020

Subject: Safety Recall N202313440-01 - Update
Transmission Accumulator Bolts Missing

Models: 2018 Chevrolet Malibu,
2018 – 2019 Buick LaCrosse,
2018 – 2019 Chevrolet Cruze,
2018 – 2020 Chevrolet Equinox,
2018 – 2020 Chevrolet Traverse,
2018 – 2020 GMC Terrain,
2019 – 2020 Buick Enclave,
2019 Buick Encore,
2020 Buick Encore GX,
2019 – 2020 Cadillac XT4,
2019 – 2020 Chevrolet Blazer,
2019 – 2020 GMC Acadia,
2020 Cadillac XT6
Equipped with Global Front Wheel Drive Transmission (6 or 9 Speed)

To: All General Motors Dealers

On October 29, 2020, General Motors dealers were advised via GM GlobalConnect message GCUS-3-1952 of safety recall N202313440.

Dealers were instructed to inspect involved vehicles. Vehicles with missing transmission accumulator bolts were to be held until parts became available to replace the transmission accumulator. Parts are now available, and the bulletin has been revised to include the remedy repair.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

Global Warranty systems will be updated December 4, 2020.

END OF MESSAGE
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