

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5558
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 29, 2020

Subject: N202313440 - Transmission Accumulator Bolts Missing (Inspection Only)

Models: 2018 Chevrolet Malibu,
2018 – 2019 Buick LaCrosse,
2018 – 2019 Chevrolet Cruze,
2018 – 2020 Chevrolet Equinox,
2018 – 2020 Chevrolet Traverse,
2018 – 2020 GMC Terrain,
2019 – 2020 Buick Enclave,
2019 – 2020 Buick Encore,
2019 – 2020 Cadillac XT4,
2019 – 2020 Chevrolet Blazer,
2019 – 2020 GMC Acadia,
2020 Cadillac XT6
Equipped with Global Front Wheel Drive Transmission (6 or 9 Speed)

To: All General Motors Dealers

General Motors is releasing Safety Recall N202313440 today. The total number of U.S. vehicles involved is approximately 191,674. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated October 30, 2020 or sooner. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
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