



**Highland**  
RIDGE RV

**STARCRAFT**

## IMPORTANT SAFETY RECALL

**Safety Recall: 20V-665**  
**December 30, 2020**

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain 2020 and 2021 Northpoint 387RDFS (LZ) fifth wheels built on Dexter D70 3500K axles serial number.

***Reason for  
this recall***

The spindle weld on the axle may fail, resulting in the wheel/spindle assembly breaking away from the axle tube. Axle failure may lead to a crash with personal injury and/or property damage.

***Recall  
Remedy***

Inspection of each axle serial number to confirm axle is affected and then replace affected axle/s as required. January 18, 2021 the replacement axles required for this remedy will be available to ship to the servicing dealer. All pertinent information regarding this recall is available [under the Applications > Recalls section of the website](#).

***What we  
need you to  
do***

Our records show the following unit is affected by this recall, and is part of the current inventory at your Dealership.

**VIN**

Before placing an order for the Recall Parts Kit, please confirm the unit serial number requires the Recall Remedy, using CASE RECALL LINES in Jayco Partners. The Instructions for the Recall Remedy are available under the Case Recall 20V-665 attachments.

**Federal law requires** the Recall Remedy completed on this unit **prior** to customer delivery.

**If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit by submitting the Warranty Registration information.** Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,  
Compliance Management  
Jayco Motorized Products