

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5565  
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 6, 2020

Subject: N202314760 - Safety Recall  
Obstructed Fuel Flow to Engine

Models: 2020 Buick Enclave  
2020 Cadillac XT5 & XT6  
2020 Chevrolet Traverse  
2020 GMC Acadia  
Equipped with All Wheel Drive (RPO F48 or F46)

To: All General Motors Dealers

General Motors is releasing Safety Recall N202314760 today. The total number of U.S. vehicles involved is approximately 2,781. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery October 15, 2020. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Customer Letter Mailing**

The customer letter mailing will begin November 23, 2020.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated November 7, 2020 or sooner. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until Monday November 9, 2020. **Claims will reject if submitted prior to that date.**

END OF MESSAGE  
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