

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5571  
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 16, 2020

Subject: N202312100 01 Safety Recall  
Seat Belt Cable Separation – US Only  
Customer Letter Added

Models: 2014-2016 Chevrolet Caprice PPV and SS

To: All General Motors Dealers

This bulletin has been updated to include the customer letter. Please discard all previous copies of N202312100.

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Customer Letter Mailing**

The customer letter mailing will begin on November 18, 2020.

END OF MESSAGE  
GLOBAL SAFETY FIELD INVESTIGATIONS