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## **New Safety Recall Advanced Communication – W70**

FCA US LLC (FCA US) has announced a safety recall on certain 2020 Model Year (DS) Ram 1500 Pickup, (DJ) Ram 2500 Pickup.

VINs identified as being involved in this campaign are currently live and searchable.  
**Stop sale is in effect for the above-identified vehicles.**

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

**IMPORTANT:** Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

### **REASON FOR THIS SAFETY RECALL**

Some of the above vehicles may have been built with a mirror glass that was not properly adhered to the backing plate during the manufacturing process. This condition may result in the mirror glass falling off. A missing driver side mirror glass reduces visibility and could result in a vehicle crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No.111 S6.1 requires that "Each multipurpose passenger vehicle, truck and bus, other than a school bus, with a GVWR of 4,536 kg or less shall have either (a) Mirrors that conform to the requirements of S5.; or (b) Outside mirrors of unit magnification, each with not less than 126 cm<sup>2</sup> of reflective surface". Both S5. and S6.1(b) require mirrors of unit magnification. Rearview mirror glass that is not properly adhered to the backing plate may become detached and no longer provide a reflective surface.

### **SERVICE ACTION**

FCA US will conduct a voluntary safety recall to replace the driver's side view mirror glass. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2020.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations  
FCA US LLC