



REV Recreation Group
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IMPORTANT DEALER NOTIFICATION Dometic Propane Gas Stove Recall

**TO: ALL REV RECREATION GROUP DEALER PRINCIPALS,
SERVICE MANAGERS AND PARTS MANAGERS**

SUBJECT: DOMETIC GAS STOVE RECALL CAMPAIGN #20E071

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, Indiana, is contacting you regarding a voluntary recall notification campaign in accordance with the United States National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

REV Recreation Group, Inc. has been informed by Dometic Corporation ("Dometic") that a safety defect relating to motor vehicle safety exists in certain model year 2020-2021 Fleetwood and Holiday Rambler brand Class A motorhomes:

Fleetwood brand:

<u>Product</u>	<u>Manufactured Date Range</u>
Bounder	4/16/2019 - 10/7/2020
Flair	4/16/2019 - 10/8/2020
Fortis	9/20/2019 - 9/30/2020
Southwind	5/9/2019 - 10/5/2020

Holiday Rambler brand:

<u>Product</u>	<u>Manufactured Date Range</u>
Admiral	4/16/2019 - 10/6/2020
Invicta	9/20/2019 - 9/30/2020
Vacationer	4/17/2019 - 10/8/2020

WHAT IS THE PROBLEM?

On motorhomes affected by this recall, a propane leak may occur in the Dometic brand propane gas stove, posing the risk of a fire.

Notification letters have been mailed to owners of the affected domestic owned units. Notification letters will be mailed to owners of affected units sold or offered for sale in Canada. A copy of the letter sent to U.S. owners of record may be found at: <https://static.nhtsa.gov/odi/rcl/2020/RCONL-20V615-8625.pdf>.

WHAT SHOULD YOU DO?

If you are contacted by a retail owner regarding this recall:

- Advise the owner to contact Dometic as instructed in their owner notification letter; alternately you, the dealer, may **contact Dometic's recall hotline with questions: (888) 943-4905**
- Owners should also be advised to **shut the propane off at the propane regulator** and not to attempt use of the propane gas stove or any other appliances until the recall remedy can be performed.

The recall remedy repair kit will be installed for owners at no cost by an **authorized Dometic service center**.

All questions regarding this recall should be addressed to Dometic using the following information: call toll-free (888) 943-4905, email recall@dometic.com or visit www.dometic.com/en-us/us/support/recall-information.

All parts and warranty labor will be supplied by Dometic. REV Recreation Group will not authorize any labor nor administrate any claims related to this recall.

REV RV is unable to answer any questions regarding this recall other than confirming whether a specific vehicle is affected.



Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from REV Recreation Group, Inc. or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Thank you for helping REV Recreation Group with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your REV Recreation Group Service Center.

Sincerely,

REV RECREATION GROUP, INC.