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SAFETY ADVISORY 20-388

Safety Recall:

Keystone , Title
Dealer , Dealer Number
ballt@keystonerv.com

US: 20V-606
CAN: 2020-470

Dear Keystone

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2020 Hideout Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided that vehicles in this population have 3500 pound axles and ST205/75R14D tires and rims rather than the 4400 pound axles and ST225/75R15D tires and rims as specified on the Federal Identification Tag. Incorrectly installed axles, tires, and rims can be unintentionally overloaded which may lead to an increased risk of a crash. The remedy is to replace the 3500 pound axles, ST205/75R14D tires, and rims with 4400 pound axles, ST225/75R15D tires, and rims. The vehicles included in the recall are:

2020 Hideout Travel Trailers: 290LHS
Serial Number Range: L7242323 - L7242332

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 20-388.

Advisory Instructions

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. [Please click here for a copy of the Safety Advisory 20-388](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler

Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)

cc. Transport Canada

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