



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 20V-606

CAN: 2020-470

Safety Advisory: 20-388

October 16, 2020

SAFETY ADVISORY 20-388

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2020 Hideout Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for
this recall***

It has been decided that vehicles in this population have 3500 pound axles and ST205/75R14D tires and rims rather than the 4400 pound axles and ST225/75R15D tires and rims as specified on the Federal Identification Tag. Incorrectly installed axles, tires, and rims can be unintentionally overloaded which may lead to an increased risk of a crash. The remedy is to replace the 3500 pound axles, ST205/75R14D tires, and rims with 4400 pound axles, ST225/75R15D tires, and rims. The vehicles included in the recall are:

2020 Hideout Travel Trailers: 290LHS

Serial Number Range: L7242323 - L7242332

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1» «VIN2» «VIN3»
-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #20-388, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada