

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW High-Voltage Battery - Recall 20V-490 Stop-Sale Compensation and Recall 20V-601 AMP Subsidy Information
Date: Thursday, October 8, 2020 4:31:45 PM

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From: Warranty
Expiration Date: November 20, 2020

DCSnet Message
Important



Subject: **BMW High-Voltage Battery - Recall 20V-490 Stop-Sale Compensation and Recall 20V-601 AMP Subsidy Information**

This DCS Broadcast message is being issued regarding Stop-Sale Compensation for vehicles affected by Recall 20V-490 High-Voltage battery (SI B61 19 20) as well as loaners affected by Recall 20V-601 High-Voltage Battery (SI B61 20 20 and B61 21 20).

Recall 20V-490 High-Voltage Battery

For the vehicles that have received Wholesale Credits due to the failed test plan, Stop-Sale Compensation cannot be administered through the existing ROSS based Stop-Sale Compensation system. Therefore, the Warranty Department will be issuing a credit for each of these VINs that have received the Wholesale Credit. No work will be required on your behalf.

Because the claim will be entered on our side, and not at the dealer (your) level, the credits will not show up on your claim detail report since they were not entered by you as claim through DCSnet. However, the credit is the difference between your credit notes report and your October monthly A/R report.

After November, if you are experiencing complications with identifying the credits, please reach out to StopSaleCompensation@bmwna.com.

Recall 20V-601 High-Voltage Battery

For the month of October, we will provide AMP subsidy support for the loaner vehicles subject to this recall.

We recommend retiring any vehicle that will be out of service for more than 30 days and replacing it with another eligible model.

This subsidy payment for October is intended to provide you with time to diversify your fleet with other eligible models.

IF your center elects to keep the affected vehicles active in the AMP Fleet:

- Effective November 1st, all AMP guidelines and utilization rules for these vehicles will be in effect.
- Uninterrupted subsidy is no longer available beginning November 1, 2020.

IF your center elects to retire an affected vehicle from the AMP Fleet:

- Remove the affected unit from AMP and add it to POIS by November 1, 2020.
- Removing a vehicle from your loaner fleet on or before November 1st will not impact your uninterrupted depreciation subsidy for October.
- Stop-Sale Compensation eligibility is effective from the POIS entry date – the 30-day grace period is waived.
- Stop-Sale Compensation is calculated based on the number of days active in POIS. Vehicles entered into POIS later than November 1, 2020 will have Stop-Sale Compensation pro-rated for November based on the total number of days in POIS.
- Retired AMP vehicles cannot be removed from POIS and re-enrolled in the AMP Fleet at a later date.

Note

When retiring an affected vehicle from the AMP Fleet, these vehicles must be removed from ATMS first. Once you have completed this step, you may then enter the vehicle into POIS.

If the vehicle is not removed from ATMS first, the vehicle will be blocked from POIS enrollment.

For AMP related questions, contact BMWAMP@bmwna.com.

For Stop-Sale Compensation related questions, contact: StopSaleCompensation@bmwna.com.

No Attachments No Attachments

Attachments:

Recipients: BMW i, All Offerings, All Regions, All Areas, Service, All
BMW i, All Offerings, All Regions, All Areas, Sales, New Vehicle Sales Manager
BMW i, All Offerings, All Regions, All Areas, Sales, General Sales Manager
BMW i, All Offerings, All Regions, All Areas, Sales, Asst Sales Manager

