

TO: Mercedes-Benz and Freightliner Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
RE: Initial Recall Campaign Notification Model 907 (Sprinter) Model Years 2019-2020 Inspect Fuel Hose and Clamps	DATE: January, 2021

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above



Campaign	Campaign Code	Inspect Fuel Hose and Clamps
2020120005	VS3SCHELLE	
<p>This is to notify you of the upcoming Recall Campaign concerning the inspection of fuel hose clamp on approximately 4,010 MY19-20 Mercedes-Benz and Freightliner Sprinter vans. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged as "OPEN" in VMI.</p>		
Background		
Issue	<p>Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz and Freightliner vans, has determined that on certain Mercedes-Benz and Freightliner Sprinter vehicles from platform 907 (VS30) with the M274 gasoline engine, the clamps ensuring the connection of the fuel hose to the nozzles of the rigid fuel line and the Schrader valve may not have been properly installed. If the connections are loose or loosen over time, fuel could potentially leak. In a worst case scenario, the fuel hose could completely detach at its connections. In the event of fuel leaking from the loose connection(s), fuel may leak onto the cold side of the engine and either evaporate or leak onto the road surface.</p>	
What We're Doing	<p>An authorized Mercedes-Benz or Freightliner Sprinter dealer will check the fuel hose and its clamp connections and tighten or replace the components as needed.</p>	
Parts	Parts are Available	
Vehicles Affected		
Vehicle Model Year(s)	Model Year 2019-2020	
Vehicle Model	Sprinter, VS30 / Platform 907	
Vehicle Populations		
Total Recall	4,010	
Dealer Inventory	65	
<p>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new Sprinter vehicles covered by this notification until the vehicle has been repaired.</p>		
Next Steps/Notes		
Customer Notification Timeline	An owner notification letter will be mailed in Mid-January	
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA/DVUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA/DVUSA dealer.	
<p>While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.</p>		

