

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5577  
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 23, 2020

Subject: A202307261 - Safety Recall  
Loss of Brake Assist

Models: 2020 Cadillac CT4  
2020 Cadillac CT5  
2021 Chevrolet Trailblazer

To: All General Motors Dealers

General Motors is releasing Safety Recall A202307261 today. The total number of U.S. vehicles involved is approximately 959. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery September 24, 2020 under field action # A202307260. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Customer Letter Mailing**

The customer letter mailing will begin Mid-December, 2020.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated November 24, 2020 or sooner. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE  
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