

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5595
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 2, 2020

Subject: A202307261 - Safety Recall
Loss of Brake Assist
Additional VINs moved from A202307260 to A202307261

Models: 2020 Cadillac CT4
2020 Cadillac CT5
2021 Chevrolet Trailblazer

To: All General Motors Dealers

General Motors released Safety Recall A202307261 on November 23, 2020. At that time, the total number of U.S. vehicles involved was approximately 959.

On November 25, 2020, 359 additional U.S. VINs were moved from field action # A202307260 to A202307261 and were put into "Open" status.

Vehicles involved in this recall were placed on stop delivery September 24, 2020 under field action # A202307260. Once the service procedure contained in A202307261 has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

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Customer Letter Mailing

The customer letter mailing will begin December 07, 2020.

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Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen was updated November 26, 2020. A list of involved vehicles in dealer new inventory is attached to this message. Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

END OF MESSAGE

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