

IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 20V562
CANADA RECALL: 2020-446
FR ID: 51-1228

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

November 23, 2020

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

–Forest River motorized and towable products are contained in this section–

CANADA: Pursuant to the Canadian Motor Vehicle Safety Act, section 5

Companies who sell new non-complying vehicles may be in violation of the Motor Vehicle Safety Act. Substantial penalties apply to violations of this law. This notice is being sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Forest River – Office of Corporate Compliance (“OCC”) has decided that a safety defect exists in certain 2018 – 2021 Forest River Berkshire and Legacy, and Coachmen Sportscoach Class A recreational vehicles Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety continued satisfaction and our commitment to building great products are of the utmost importance to Forest River.

The identified VIN referenced in the attached document(s).

The designated Date range of production is 06/20/2017 through 08/13/2020

DEFECT/NONCOMPLIANCE:

As per DTNA’s recall 20V529, On affected chassis, the tire valve stem extension for the inner wheel may contact the outer wheel rim opening and become damaged. Extensive damage to the valve stem may result in a loss of tire pressure of the inner wheel.

EVALUATION OF RISK:

As per DTNA’s recall 20V529, Motorhome vehicle drivers may not be required to hold a commercial driver’s license and daily pre-trip inspections may not be required which would enable early detection of the issue. The potentially affected chassis population may not be equipped with a factory tire pressure monitoring system and visual inspection of the inner tire on a single drive axle motor home is difficult due to the close proximity of the motorhome body. Due to the high failure rate and reduced detectability, a loss of air pressure in the inner tire on a vehicle with a single drive axle may result in an overloaded outer tire. While DTNA has not received any reports of an incident related to this defect, extended driving with an overloaded tire may increase the risk of a crash.

WHAT IS DTNA GOING TO DO?

Forest River is notifying dealerships of the recall. The inner wheel valve stem stabilizers will be inspected and adjusted as needed. If the adjustment does not resolve the issue then the inner valve stem will be replaced. Repairs will be performed by Daimler Trucks North America authorized service facilities.

WHAT SHOULD YOU DO?

Please contact an authorized Daimler Trucks North America dealer to arrange to have the Recall performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at:

Daimler-TrucksNorthAmerica.com/Contact-us. Scroll down to “Locate a Dealer” and select the appropriate brand.

The Recall will take approximately one hour and will be performed at no charge to you. You may also confirm your

vehicle’s involvement in this recall at this URL: <https://dtna-dlinfo.prd.freightliner.com:48518/VinLookup/vin-module/getVinLookupPage>.

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HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
DTNA CUSTOMER SERVICE	(800) 547-0712

The Recall shall be considered the utmost priority to remedy the 2018 – 2021 Forest River Berkshire and Legacy, and Coachmen Sportscoach Class A recreational vehicles in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2018 – 2021 Forest River Berkshire and Legacy, and Coachmen Sportscoach Class A recreational vehicles listed under this Recall.

If your dealership has already performed the remedy to 2018 – 2021 Forest River Berkshire and Legacy, and Coachmen Sportscoach Class A recreational vehicles, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2018 – 2021 Forest River Berkshire and Legacy, and Coachmen Sportscoach Class A recreational vehicles in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.

Sincerely,
Cherie Schmucker
Forest River, Inc.
Office Manager
Office of Corporate Compliance