



Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Safety Recall on certain 2010, 2011, and 2017 model year Jaguar XJ vehicles imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.

United States Federal regulations require that retailers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a noncompliance exists.

United States Federal law requires retailers to complete any outstanding Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$22,329.00 per vehicle.

This Aftersales Bulletin serves as notification to all Land Rover retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

DESCRIPTION OF DEFECT

An issue has been identified on certain Jaguar vehicles within the Affected Vehicle Range where, when connected to the Jaguar Land Rover-approved diagnostic equipment (Symptom Driven Diagnostics [SDD]) and an update to the Restraint Control Module (RCM) is unsuccessfully undertaken, the calibration may default to a pre-set condition.

AFFECTED VEHICLE RANGE

XJ (X351)

Model Year: 2010-2011; 2017

VIN: SAJWA1GE3AMV00048-SAJWA1GE5AMV00049

..... SAJWA2GB3BLV01848-SAJWA1JCXBMV10374

..... SAJWA2G79H8W05767

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your retailer.

A total of 12 vehicles are potentially involved in the USA and Federalized Territories.

EFFECT ON VEHICLE OPERATION

In the event of a frontal impact of a sufficient severity to require the Supplementary Restraint System (SRS) to deploy the front airbags, the airbags will deploy but at impact thresholds that exceed those which provide the required occupant protection.

SERVICE PROGRAM / REWORK ACTION

Owners will be notified by mail and instructed to take their vehicle to an authorized Jaguar retailer who will update the RCM software to the latest level.

There will be no charge to owners for this action.

OWNER NOTIFICATION

Owner notification is expected to occur on or before November 6, 2020.

ACTION TO BE TAKEN

Check the claims submission system to ensure that the vehicle is affected by this Program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Jaguar Land Rover North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. Retailers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers.

A Technical Bulletin will be published once repair instructions are finalized and any required parts have been procured.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.