

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5557
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 28, 2020

Subject: N202316700 01 - Safety Recall
Starter Ground Cable Breakage – US only
Customer Letter Added

Models: 2018-2021 Chevrolet Low Cab Forward (LCF) 6500XD MD
Produced prior to August 14, 2020

To: All General Motors Medium Duty Dealers

This bulletin has been updated to include the customer letter. Please discard all previous copies of N202316700.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Working Capital Assistance Program (WCAP) Eligibility

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for WCA. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-7345 for additional information.

Customer Letter Mailing

The customer letter mailing will begin this week.

END OF MESSAGE
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