



Highland
RIDGE RV



IMPORTANT SAFETY RECALL

Safety Recall: 20V-547 2020-425
October 13, 2020

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain 2019 -2020 Embark, Reatta and Reatta XL Class A motorhomes equipped with a Vegatouch Electronic Control System.

***Reason for
this recall***

Voltages in excess of 17 volts may damage components in the electronic control center circuit board. A damaged circuit board could increase the risk of a fire. This could occur when using a jump pack to start your RV that may be on 24V setting.

***Recall
Remedy***

Requires the installation of an additional circuit control module that will provide over-current protection

Instructions for the recall remedy are available [under the Applications > Recalls section of the website](#). If you need further assistance, please contact Customer Service.

***What we
need you to
do***

Our records show the following unit is affected by this recall, and is part of the current inventory at your Dealership.
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Federal law requires the Recall Remedy completed on this unit **prior** to customer delivery.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit by submitting the Warranty Registration information. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,
Compliance Management