



December 14, 2023

## **SAFETY RECALL NOTICE: 23V-459**

TO: All E-ONE Dealers

E-ONE has decided that a safety defect exists in certain E-ONE Cyclone 2, Cyclone N and Typhoon N vehicles manufactured from September 2022 through December 2023 equipped with RADICON Transmission Cooler. Accordingly, a recall to address this issue is being initiated effective December 14, 2023.

A faulty welding process created a leak in the transmission cooler that will cause contamination of the transmission fluid with engine coolant. This defect could result in shortened life of the vehicle transmission and there is a risk of lack of motive power for the vehicle. The warning which can precede or occur is the transmission fluid will be discolored.

Owners will be notified by mail about the recall and will be instructed to contact the Dealer. E-ONE will provide a new transmission cooler free of charge. E-ONE will compensate the Dealer or Owner for installing the new transmission cooler and fluids, if applicable, provided free of charge. There is no charge to the Dealer or the Owner for this Recall. There is no cost to owners for this recall. The repair should take approximately 3 hours to complete.

E-ONE is providing, free of charge, the necessary components and instructions to rectify the issue and will pay labor costs for inspecting and replacing the included components that have not already been replaced during normal maintenance.

Please be reminded that it is a violation of Federal law for you to sell, lease or deliver a new or used Cyclone 2, Cyclone N and Typhoon N equipped with RADICON Transmission Cooler covered by this notification until this recall has been performed on these Cyclone 2, Cyclone N and Typhoon N vehicles. Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact E-ONE Customer Service at (352) 237-1122.

Sincerely,

Leroy Stephens  
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