



September 18, 2020

SAFETY RECALL NOTICE: 20V-546

TO: Affected E-ONE Dealers

E-ONE has decided that a safety defect exists in certain E-ONE CYCLONE and TYPHOON vehicles manufactured from September 21, 2018 to April 30, 2020 equipped with Rear Shock Mount Bracket 1086779 and 1086780. Accordingly, a recall to address this issue is being initiated effective September 10, 2020

The holes in the lower shock mount bracket cause U-bolt binding when the U-bolts are passed through the lower axle seat which have different spacing. U-bolts will not achieve complete clamp force thereby reducing the effectiveness of the axle to suspension interface. Lack of proper clamp force may result in the shearing of the axle locating dowels allowing the axle to shift sideways resulting in loss of control of the vehicle. Axles with incomplete U-bolt torque can making popping or creaking noise as the axle to suspension interface is moving.

Owners will be notified by mail about the recall and will be instructed on how to resolve the issue. Trucks will be inspected for the presence of revision A bracket per instructions. If revision A brackets are present, E-ONE will provide new brackets and U-bolts. E-ONE will compensate the dealer or owner for installing the new components provided free of charge. Installation of the components should take approximately 2 man-hours. There is no cost to owners for this recall.

E-ONE is providing, free of charge, the necessary components and instructions to rectify the issue and will pay labor costs for inspecting and replacing the included components that have not already been replaced during normal maintenance.

Please be reminded that it is a violation of Federal law for you to sell, lease or deliver a new or used CYCLONE and TYPHOON equipped with Rear Shock Mount Bracket 1086779 and 1086780 covered by this notification until this recall has been performed on these CYCLONE and TYPHOON trucks. Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact E-ONE Customer Service at (352) 237-1122.

Sincerely,

Leroy Stephens
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