

**From:** [Broadcast Messaging System](#)  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** BMW Recall 20V-xxx: Headlamp Adjustment Plugs  
**Date:** Thursday, August 27, 2020 10:22:03 AM

Publish Date: August 27, 2020  
From: Technical Service  
Expiration Date: September 10, 2020

DCSnet Message  
**Urgent**














Subject: **BMW Recall 20V-xxx: Headlamp Adjustment Plugs**

BMW AG is conducting a Voluntary Non-Compliance Recall (effective August 27, 2020) on certain Model Year 2019-2020 BMW Z4 models that were produced between February 7, 2018 and June 5, 2019.

Please see attached documents for more details.

The bulletin will be updated **this week**.

Sincerely,  
Technical Service

Attachments:  [B630520\\_Recall\\_Notice\[8210c5d6\].pdf](#)   
 [B630520\[8210c5d5\].pdf](#)   
 [B630520\\_2020-BMW-MY2019-20-G29-HeadlampAdjustmentPlugs-FAQ-\(27Aug2020\)\[8210c5d4\].pdf](#)  [B630520\\_Recall\\_Notice\[8210c5d6\].pdf](#)   
 [B630520\[8210c5d5\].pdf](#)   
 [B630520\\_2020-BMW-MY2019-20-G29-HeadlampAdjustmentPlugs-FAQ-\(27Aug2020\)\[8210c5d4\].pdf](#) 

Recipients: BMW Passenger Cars, CC-All  
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



SIB 63 05 20

2020-08-27

RECALL 20V-XXX: HEADLAMP ADJUSTMENT PLUGS

## MODEL

E-Series	Model Description	Production Date
G29	Z4 Roadster	February 7, 2018 – June 5, 2019

## AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

## SITUATION

BMW AG is conducting a Voluntary Non-Compliance Recall (effective August 27, 2020) on certain Model Year 2019-2020 BMW Z4 models that were produced between February 7, 2018 and June 5, 2019.

The plug which covers the headlamp’s horizontal adjustment mechanism may have been inserted into the space for the vertical plug, and vice-versa. Therefore, this may not meet a Federal requirement.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated shortly.

Powered by [Froala Editor](#)

### Supporting Materials

[picture\\_as\\_pdf B630520 Recall Notice.pdf](#)

[picture\\_as\\_pdf B630520\\_2020-BMW-MY2019-20-G29-HeadlampAdjustmentPlugs-FAQ-\(27Aug2020\).pdf](#)

## **NON-COMPLIANCE RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 20V-xxx: Headlamp Adjustment Plugs – B63 05 20

BMW AG is conducting a Voluntary Non-Compliance Recall (effective August 27, 2020) on certain Model Year 2019-2020 BMW Z4 models that were produced between February 7, 2018 and June 5, 2019.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Non-Compliance Recall**  
**20V-xyz**  
**Headlamp Adjustment Plugs**  
**Model Year 2019-2020**  
**BMW Z4**  
**Issue Date: 08/27/2020**  
**Last Update: 08/27/2020**

**Q1. Which BMW models in the US are potentially affected by this Non-Compliance Recall?**

Certain Model Year 2019-2020 BMW Z4 models in the US, produced between February 2018 and June 2019, are potentially affected.

**Q2. What is the specific issue?**

The plug which covers the headlamp's horizontal adjustment mechanism may have been inserted into the space for the vertical plug, and vice-versa. Therefore, this may not meet a Federal requirement.

**Q3. Why are other models / vehicles not included in this Non-Compliance Recall?**

Other models contain headlamp adjustment plugs in the correct location.

**Q4. Can I continue to drive my vehicle?**

Yes. However, when you receive a letter from BMW advising you of this recall, you should make an appointment to have this important Non-Compliance Recall performed by an authorized BMW center as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

**Q5. Can I determine if this issue exists in my vehicle?**

No.

**Q6. How did BMW become aware of the issue?**

BMW became aware of the issue through our quality control procedures.

**Q7. How will I be informed of this Non-Compliance Recall?**

Letters will be mailed to owners in October via First Class mail advising them of this Non-Compliance Recall and requesting them to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at [www.bmwusa.com/dealer](http://www.bmwusa.com/dealer). To ensure BMW has the most recent contact and vehicle information, owners should register their vehicle at [www.bmwusa.com/myBMW](http://www.bmwusa.com/myBMW). Registration is free, and will give them access to factory initiated campaigns and other information specific to their BMW.

**Q8. How will my vehicle be remedied?**

The headlamp vertical and horizontal adjustment plugs will be checked and, if an incorrect plug is found, it will be replaced with the correct plug for free and should take less than one hour.

**Q9. Do I have to wait for my letter to have my vehicle serviced?**

Yes. BMW Group is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized BMW center to have this important Non-Compliance Recall performed. For the latest updates to this Non-Compliance Recall, please visit [www.bmwusa.com/recall](http://www.bmwusa.com/recall).