

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5490  
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 27, 2020

Subject: N202306620 - Safety Recall  
Loss of Power Steering Assist

Models: 2014-2016 Chevrolet Caprice Police Pursuit Vehicles

To: All General Motors Dealers

General Motors is releasing Safety Recall N202306620 today. The total number of U.S. vehicles involved is approximately 95. Please see the attached bulletin for details.

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Customer Letter Mailing**

The customer letter mailing will begin in September of 2020.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated August 28, 2020 or sooner. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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