



New Safety Recall Advanced Communication – W63

FCA US LLC (FCA US) has announced a safety recall on certain 2019 and 2020 Model Year (DT) Ram 1500 Pickup vehicles.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have a driver's side all-weather floor mat which may in certain circumstances, interfere with the raised feature on an all-weather floor mat, possibly inhibiting the accelerator pedal from promptly repositioning to a lesser depressed position after the driver releases pressure on the accelerator pedal. If the accelerator pedal interferes with the mat, the vehicle may not decelerate as expected when the driver releases the accelerator pedal, which can cause a vehicle crash without prior warning. By continued braking, however, the driver can activate brake-throttle override to close the throttle and bring the vehicle to a safe stop.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to remove some material from the driver floor mats to mitigate the potential for interference with the accelerator pedal on all affected vehicles. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2020.

Customers of modified driver's side floor mats will be included in a future Customer Satisfaction Notification campaign and will be notified when the replacement floor mat becomes available to have the driver's side modified floor mat replaced.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC