



IMPORTANT SAFETY RECALL
RC000203

This notice applies to vehicle: «VIN»

«Dealer_name»
«Street»
«City», «State» «Zip»

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) decided that a defect which relates to motor vehicle safety exists in certain models of the below listed motorhomes.

It has been discovered that certain model year model year 2019-2021 Hurricane and Windsport motorhomes were manufactured with a Firefly Integrations electronic control center that contains a defective G9 control circuit board. When the G9 control board is subject to a voltage load greater than 17 volts, components on the board may become damaged. If the damaged components allow continuous conduction of the higher voltage, it could result in a fire, which could result in property damage, personal injury or death.

The required action is to install the required G9 Protection Module (*and wire harness for model year 2019/2019.5 only*). The remedy should take approximately 20-30 minutes to perform (depending on model year of motorhome).

Dealers that have stock units impacted by this recall can access the full list of affected VINs sold to their dealership by accessing the “Service Campaign” portion of the TMC Advantage Web Portal. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at (877) 500-1020.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Hanah Klodzinski
Recall Compliance Coordinator

Re: NHTSA Recall No. 20V-498
Transport Canada No. 2020-389