

*This is a representative message. Messages were issued to 4 specific dealers, listing specific VINs.*

GLOBAL SAFETY FIELD INVESTIGATIONS

URGENT - DISTRIBUTE IMMEDIATELY

Date: September 22, 2020

Subject: N202311160 - Safety Recall

Drivers May Overlook Open Hood Alerts

Models: 2020 Chevrolet Corvette

To: [GM Dealer]

General Motors released Safety Recall N202311160 on August 25, 2020.

Our programming records indicate that the level of Body Control Module (BCM) software that was installed on VIN \_\_\_\_\_ is not at the level required by safety recall N202311160. Please take steps to program the BCM again prior to closing the safety recall.

Our warranty records indicate that you have not yet submitted a warranty claim for recall N202311160 (labor code 9105130) on this VIN. Once you program the vehicle a second time, it will bring the BCM software to the correct level. Then please submit a warranty claim for 1.0hr using labor code 9105130 and H route the claim to the Warranty Support Center for approval. The 1.0hr will include the BCM programming that you previously completed as well as the second BCM programming still needed. Please use the Warranty Claim Code from the second BCM programming event when you submit your warranty claim.

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END OF MESSAGE

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