



BMW MOTORRAD - Dealer Direct

Replacement Parts for the Caliper Sales Stop

Please see the following important updates regarding parts availability:

- A shipment of parts has been received and is being processed immediately.
- As of today, parts availability exceed dealer placed orders for replacement parts; make sure you follow the process in bulletin "Recall 20V-476 Brake Caliper SI: 34 02 21":
Note: If you receive an error message when placing your parts order, please try the other Campaign Number(s) prior to opening an IDS Ticket. Make sure you are using the full VIN in CAPS LETTERS.

Additional parts have already shipped from AG. We are confident the February parts availability will have a positive impact for the month as you re-engage your customers and deliver sold units.

Feb 4, 2021