## Stop Sale: R 1250 GS, R 1250 GSA, R 1250 RT/RTP, S 1000 RR, S 1000 XR Front Brake Caliper

BMW Motorrad is announcing that recall 20V-476 (Brake Caliper Check) is being updated with the following changes:

- The check/replace process outlined in service bulletin 34 02 20 is being discontinued and the status has been changed to "remedy not available".
- A new remedy is under investigation and will be communicated once available.
- The VIN range has been expanded to vehicles produced from 8/27/2018 to current production.
- A new stop "STOP340007" has been placed on all affected vehicles.
- Vehicles that were previously inspected and/or repaired by this campaign have been marked with the new stop.
- Parts in dealer inventory should be held until further instructions are available.
- If a customer is experiencing an active leak, the leaking caliper may be replaced under regular warranty using the latest part number. Parts have been unblocked.
- Please submit an "info only" TSARA case with pictures of the leak and matrix code.
- Bulletin 34 02 20 will be removed from AIR and TIS.

**Warranty Note:** If a claim check error is received when submitting a claim, please override the error and submit the claim. (see attached instructions). Open warranty claims for recall 20V-476 must be submitted by November 24th, 2020.

A Q&A document has been attached to aid you in answering customer questions. This document can be referenced by your staff, but should not be distributed to customers.

Recall 20V-476 is a non-compliance recall and stop sale (not a stop ride) for the K50, K51, K52, K67 and K69. The recall is related to the front brake calipers.

Further developments will be announced in the next week.

## **NHTSA Statement**

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that dealers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement

equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any used vehicles in your inventory subject to a safety recall until the repair is completed.

Claim Overide Instructions.pdf

2020-Kxx-FrontBrakeCalipers-FAQ-(06Nov2020).pdf

Aftersales, Motorrad Dealer Direct, Recalls, Sales Nov 6, 2020,