



IMPORTANT SAFETY RECALL

Safety Recall: NHTSA: 20V-468
Transport Canada: 2020-367
August 12, 2020

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2020-2021 Entegra Qwest, 2020-2021 Jayco Melbourne and Melbourne Prestige Class C Motorhomes built on a Mercedes-Benz Sprinter chassis.

Reason for this recall

The electric cables in the front- swivel seats (2) wiring harness require inspection for proper routing/ securement. Improper routing/securement may lead to damage of the cables by the seat frame when moved. The operation of the side airbag in the seat may cause the side airbag to deploy inadvertently or not deploy as designed in the event of a crash, increasing the risk of injury to vehicle occupants.

Recall Remedy

An authorized Mercedes-Benz Sprinter dealer will check the routing / securement of the cables and add clips / cable ties, as necessary. The Recall remedy is free of charge. To locate an authorized Dealer, please see: www.mbvans.com/sprinter/shopping-tools/find-a-dealer.

All pertinent information regarding this Chassis recall is available under the Applications > Recalls section of our website. If you need further assistance, please Contact the appropriate Customer Service Group at 800-517-9137.

What we need you to do

Our records show the following motorhome affected by this Chassis recall and is part of the current inventory at your Dealership.

VIN

Federal law requires the Recall Remedy completed on this unit prior to customer delivery.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit by submitting the Warranty Registration information. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,
Compliance Management
Jayco Motorized