

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5473
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 6, 2020

Subject: N202309350 - Noncompliance Recall
Interior Trunk Release Button Inoperative Ten Minutes After Power Off

Models: 2020 Chevrolet Corvette

To: All General Motors Dealers

General Motors is releasing Noncompliance Recall N202309350 today. The total number of U.S. vehicles involved is approximately 5,148. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated August 6, 2020 or sooner. The remedy involves a software update which will be downloaded to the affected vehicles through an over the air (OTA) programming event beginning the evening of August 6th. Vehicles successfully programmed on August 6th through OTA will show as "closed" status in IVH on Friday morning, August 7th at approximately 7:30am (EST). A list of involved vehicles in dealer new inventory NOT successfully programmed via OTA will be provided to the affected dealers on Friday, August 7th. Dealers can and should perform this non-compliance bulletin on any vehicle with an "open" status in IVH. Due to the fact that vehicles will be closed in IVH through successful OTA programming, dealers should always check the status in IVH before performing any vehicle repairs.

END OF MESSAGE
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