



R20AY

IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall Number: 20V-456 School Bus
NHTSA Recall Number: 20V-455 Non-School Bus

DATE: August 28, 2020
TO: U.S. DEALERS
SUBJECT: R20AY – Steering Wheel Nut Torque Confirmation

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

This important safety recall notice applies to your buses identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the attached yellow cover sheet.

Blue Bird Body Company is voluntarily recalling the following:

- Certain model year 2021 Blue Bird Vision School Buses
 - manufactured from January 25, 2020 through June 2, 2020
- Certain model year 2021 Blue Bird Vision Non-School Buses
 - manufactured on May 18, 2020
- Certain model year 2021 Blue Bird All American School Buses
 - manufactured from February 1, 2020 through June 6, 2020
- Certain model year 2021 Blue Bird All American Non-School Buses
 - manufactured from March 14, 2020 through April 20, 2020

On the subject buses, it has been determined that the nut that retains the steering wheel to the steering shaft may not have been torqued to factory specifications on the affected buses. Improperly torqued nuts could cause excessive movement of the steering wheel and loss of steering control. Blue Bird has evaluated the risk to motor vehicle safety related to this condition and determined that there is a potential for injury to the occupants and bystanders in the event that the steering wheel was improperly assembled. Blue Bird shall conduct a voluntary safety recall to correct this potential issue. There is a potential for a crash should the steering wheel completely separate. Excessive steering wheel movement in the direction of the steering column is a warning that the steering wheel nut is loose.

Corrective Action:

To correct this condition, the steering wheel nut must be inspected for proper torque and torqued properly according to the Blue Bird provided instructions, if necessary.

Labor Reimbursement:

Blue Bird will reimburse the labor cost of the repairs related to this recall at no cost to you the Dealer or to the vehicle owner. The standard repair time (SRT) to accomplish these repairs in accordance with the R20AY remedy procedure(s) is outlined below.

Repair Options and allowable labor times for this campaign:

Repair A: (Inspection & Torque)

- 0.1 hours (6 minutes)



BLUE BIRD

Blue Bird Body Company
Page 2

R20AY

Administering the Recall and Parts:

Parts **are not** required for Recall R20AY, Steering Wheel Nut Torque Confirmation

If Blue Bird's records indicate bus(es) subject to this recall were delivered in your service area, a list of affected bus(es) will be enclosed. The bus(es) will be identified by Blue Bird Body Number and Vehicle Identification Number (VIN) on the enclosed yellow cover sheet. **Dealers should verify correct owners and assure that complete mailing and shipping addresses are provided for each listed owner.**

It is the dealer's responsibility to verify that the correct owner name, address, and telephone number is provided for each listed vehicle. Any corrections or updates should be made in ClaimsCenter. Addresses that cannot be updated should be forwarded to the Recall Administrator.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Dealers are reminded of their responsibilities under Section 154 of The National Traffic and Motor Vehicle Safety Act of 1991. Dealers are required to complete modifications on units in their inventory before delivering to the final owner. Reference Blue Bird Body Company Distributor Memo No. 42-92.

If you have in your possession or have sold a bus that was purchased from another dealer, that may be affected by this recall, please notify Lisa Hancock at 478-822-2242 or lisa.hancock@blue-bird.com Questions regarding this recall campaign should be directed to Lisa Hancock, as well.

Sincerely,

Lisa Hancock

Corporate Recall Administrator
Blue Bird Corporation
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