News Channel Update | Vans Customer Service and Parts

TO: Mercedes-Benz and Freightliner Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
RE: Launch Recall Campaign Notification Model 907 (Sprinter) Model Years 2019 Inspect Fuel Delivery Module	DATE: September, 2020

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above



News Channel Update | Vans Customer Service and Parts

Campaign	Campaign	Desc. :	Inspect Fuel Delivery Module	
2020090005	VS3KRAS	STUF	mspect ruer belivery ivioudle	
This is to notify you of the upcoming Recall Campaign concerning the fuel delivery module (fuel pump) on approximately 46 MY19 Mercedes-Benz and Freightliner Sprinter vans. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged as "OPEN" in VMI.				
		В	ackground	
Issue	Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz and Freightliner vans, has determined that the affected Sprinter vehicles from platform 907 (VS30) might have an open additional nozzle on the fuel delivery module. If the vehicle is equipped with an open additional nozzle on the fuel delivery module, there is a risk that fuel could leak from the vehicle. Fuel leaking from the vehicle onto the roadway could increase the risk of a crash to surrounding vehicles. MBAG has determined that the condition does not pose an enhanced risk of fire because the fuel leak is not in the vicinity of any potential ignition sources.			
What We're Doing	MBUSA/DVUSA is conducting a voluntary recall. An authorized Mercedes-Benz or Freightliner Sprinter			
Parts	Parts are availab	le		
		Vel	nicles Affected	
Vehicle Model Year(s)	Model Year 2019			
Vehicle Model	Sprinter, VS30 /			
	-	Vehi	cle Populations	
Total Recall	46			
Dealer Inventory	1		destante elle utante en un en ANGO Contetano del deste de desta	
Given this notice,			dealer to sell or lease any <u>new</u> MY19 Sprinter vehicles in dealer cation until the vehicle has been repaired.	
	inventory cover	ed by this noth	tation until the vehicle has been repaired.	
Loaner a	nd demonstrator ve	hicles may conti	nue to be driven, but must not be retailed until repaired.	
Additionally, given this notice, it is <u>a violation of Federal Law</u> for <u>rental companies</u> to rent new MY19 Sprinter vehicles covered by this notification until the vehicle has been repaired.				
Next Steps/Notes				
Customer Notificat	ion Timeline	An owner notification letter will be mailed in late-September 2020.		
AOMS/SOMS		AOMs – This re notice to your	call may generate questions from your dealers. Please forward this dealers ASAP.	
Rental Fleet Partners		1	affect vehicles in your fleet. Please contact your respective A fleet representative.	
While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.				



Recall Campaign Bulletin



Campaign No. 2020090005 September 2020

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: Model 907 (Sprinter), Model Year 2019

Inspect Fuel Delivery Module

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz and Freightliner vans, has determined that the affected Sprinter vehicles from platform 907 (VS30) might have an open additional nozzle on the fuel delivery module. If the vehicle is equipped with an open additional nozzle on the fuel delivery module, there is a risk that fuel could leak from the vehicle. Fuel leaking from the vehicle onto the roadway could increase the risk of a crash to surrounding vehicles. MBAG has determined that the condition does not pose an enhanced risk of fire because the fuel leak is not in the vicinity of any potential ignition sources. An authorized Mercedes-Benz or Freightliner Sprinter dealer will check for the additional nozzle on the fuel delivery module and install a closure onto the nozzle as needed.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

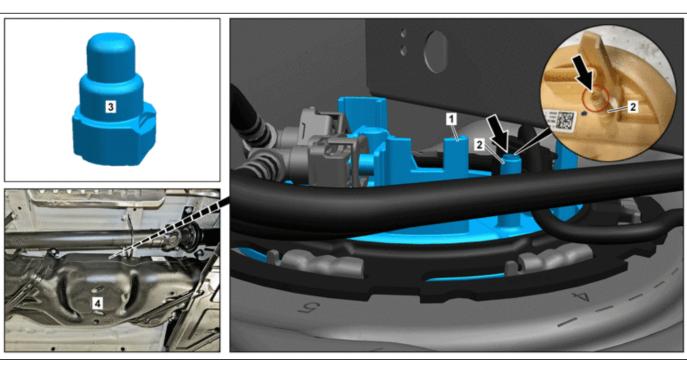
Approximately 46 vehicles are involved.

Order No. V-RC-2020090005

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Operation no. of the operation texts or standard texts and flat rates

Category	Op. no.	Operation text	Time	Damage Code	Code
L	02 1989	Operations: Seal connection fitting of fuel delivery module	0.3hr	09 912 51	VS3KRAST UF



D47.20-A016-79

- 1 Fuel delivery unit
- 2 Connection fitting

- 3 Plug-in connector
- 4 Fuel tank

4	Check		
1		For authorized Mercedes-Benz service partners, only the entry in the "Extended VEGA Application" (EVA) system, in the "Current" tab, is decisive. An additional test of the affected vehicles in the workshop information system (WIS) or vehicle list is thereby not necessary.	

2	Raise vehicle.		
Topical note	Special instructions for lifting and supporting vehicle		AH00.60-N-0100-01TS
⊯ AR			AR00.60-D-1000-04TS
W	Clean		
3	Clean connection fitting (2) of fuel delivery unit (1).	Assembly cleaner	BR00.45-Z-1028-04A
X	Install		
4	Seal connection fitting (2).	Attach connector coupling (3) to connection fitting (2). Ensure that connector coupling (3) engages correctly. i Connection fitting (2) can also be accessed without lowering the fuel tank. If necessary, use a mirror to help.	
W	Clean		
5	Clean fuel tank (3) from outside.	If fuel has leaked out of connection fitting (2). Assembly cleaner	BR00.45-Z-1028-04A
6	Lower vehicle.		

Repair materials

Number	Designation	Order number
BR00.45-Z-1028-04A	Assembly cleaner(check dealer stock before ordering)	A 000 986 56 01

Parts ordering note

Part no.		Designation	Quantity
	A 005 997 54 89	Plug-in connector	1