

Dear Former Triumph Dealer

Re: Initial Notification of New Safety Recall

SAFETY RECALL ACTION NOTICE 582

Replace Rear Reflex Reflector.

<u>Model Code</u>	<u>Model Description</u>
CG7	Tiger 900
CM7	Tiger 900 GT
CN7	Tiger 900 Rally
CR7	Tiger 900 GT Pro
CS7	Tiger 900 Rally Pro
CT7	Tiger 900 GT Low

VIN RANGE: 978905 to AA9677

Triumph Motorcycles has initiated a voluntary safety recall affecting a specific VIN range of the above-referenced models. We require your immediate attention to rectify the above machines.

WHAT IS THE PROBLEM?

This non-compliance relates to the rear reflex reflector as fitted to certain Tiger 900 models, which may become loose or detach from the motorcycle. Detachment of the rear reflex reflector would result in the motorcycle no longer fully complying with certain international lighting regulations.

Detachment of the reflex reflector may under certain circumstances reduce the visibility of the motorcycle to drivers of other vehicles. As a consequence, visibility of the motorcycle may be compromised leading to an increased risk to safety.

WHAT WILL TRIUMPH DO?

To address this condition, Triumph is launching a new recall as described in Safety Recall Action Notice 582.

All arrangements for updating of our computer systems have been completed.

Notification letters to current customers were mailed 8th August 2020 explaining the action and advising customers to return their bikes to a Triumph dealer to have the modification carried out free of charge to the owner. Customers will be advised to adhere to national Covid-19 general movement and social distancing rules.

WHAT SHOULD YOU DO?

U.S. LAW PROHIBITS THE DELIVERY OF A RECALLED MOTORCYCLE UNDER A SALE OR LEASE UNTIL THE REMEDY HAS BEEN PERFORMED.

It is imperative that any owner who has purchased an affected machine be contacted by you immediately and asked to return the machine to an authorized Triumph dealer for modification.

We apologise for the inconvenience this may cause, but we are taking this action in the interest of our customers' personal safety and satisfaction with our products. We thank you in advance for your anticipated cooperation.

If you have any questions, please contact Triumph Warranty/Technical Dept.

Sincerely,

Triumph Motorcycles Ltd.