

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5464  
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 30, 2020

Subject: N202305381 - Safety Recall  
Reduced (RH) Roof Rail Air Bag Performance

Models: 2020 Buick Enclave  
2020 Cadillac XT5  
2020 Cadillac XT6  
2020 Chevrolet Blazer  
2020 Chevrolet Silverado  
2020 Chevrolet Traverse  
2020 GMC Acadia  
2020 GMC Sierra

To: All General Motors Dealers

General Motors is releasing Safety Recall N202305381 today. The total number of U.S. vehicles involved is approximately 386. Please see the attached bulletin for details.

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Customer Letter Mailing**

The customer letter mailing will begin in the near future.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated July 31, 2020 or sooner. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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