

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 20V-xxx: Rearview Camera
Date: Friday, July 24, 2020 4:05:11 PM

Publish Date: July 24, 2020
From: Technical Service
Expiration Date: August 07, 2020

DCSnet Message
Urgent



Subject: **BMW Recall 20V-xxx: Rearview Camera**

BMW AG is conducting a Voluntary Non-Compliance Recall (effective July 23, 2020) on a very small number of Model Year 2020 BMW vehicles that were produced between June 11, 2020 and June 22, 2020.

Please review the attached documents for more details.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:

- [B661320_Recall_Notice\[820d8ea9\].pdf](#)
- [B661320\[820d8ea8\].pdf](#)
- [B661320_2020-BMW-MY2020-G01-RearviewCamera-QA-\(24Jul2020\)\[820d8ea7\].pdf](#)
- [B661320_Recall_Notice\[820d8ea9\].pdf](#)
- [B661320\[820d8ea8\].pdf](#)
- [B661320_2020-BMW-MY2020-G01-RearviewCamera-QA-\(24Jul2020\)\[820d8ea7\].pdf](#)

Recipients: BMW Passenger Cars, CC-All
BMW Passenger Cars, 56738, All Departments, All Personnel
BMW Passenger Cars, 46891, All Departments, All Personnel
BMW Passenger Cars, 46778, All Departments, All Personnel



SIB 66 13 20

RECALL 20V-XXX: REARVIEW CAMERA PROGRAMMING

2020-07-24

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

MODEL

E-Series	Model Description	Production Date
G01	X3 Sports Activity Vehicle	June 11, 2020 – June 22, 2020

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

BMW AG is conducting a Voluntary Non-Compliance Recall (effective July 23, 2020) on a very small number of Model Year 2020 BMW vehicles that were produced between June 11, 2020 and June 22, 2020.

Vehicles were not programmed with rearview camera software. When the transmission is placed in Reverse, an image is not displayed in the Central Information Display (CID).

Recall notice and Q&A have been attached for further information.

CAUSE

Software error in the rearview camera control unit.

CORRECTION

Program and encode the rearview camera with ISTA 4.24.2x (released July 22, 2020) to the target I-Level S15A-20-07-530 or higher.

PROCEDURE

1. Connect the vehicle to ISTA 4.
2. Program and encode the vehicle using ISTA 4.24.2x or higher.
3. Follow the rework list.
4. Perform a vehicle test and delete faults if needed.

Always connect a BMW-approved battery charger/power supply ([SI B04 23 10](#)) when performing programming.

For information on programming and coding with ISTA, refer to CenterNet / TIS / Technical Documentation / Programming and Diagnostics / Programming Documentation.

WARRANTY INFORMATION

RDR: Delivery Stop Repair Completed

You will need the repair order (RO) number and the RO close date to retail (RDR) an affected vehicle only after it is repaired as required.

Delivery Stop Defect Code and Flat Rate Labor Operation Codes – Current Status

The special Defect Code and the corresponding flat rate labor operation codes (Main and Plus) for this Delivery Stop repair will be available shortly.

Temporary Interim Repair Order Invoicing Procedure

Until the special Defect Code and the corresponding flat rate labor operation code information becomes available for claim submission, when completed, please invoice this Delivery Stop Action on the repair order utilizing the following information:

Defect Code:	TBD	
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Completion “before” the first vehicle delivery to a customer or the vehicle is already in the workshop

Work Pkg	Labor Operation	Description	Labor Allowance
#1	61 99 000	Programming and encoding the vehicle control units to the I-level of S15A-20-07-530 or higher (includes connecting an approved battery charger/power supply and performing a vehicle test)	8 FRUs

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf B661320 Recall Notice.pdf](#)

[picture_as_pdf B661320_2020-BMW-MY2020-G01-RearviewCamera-QA-\(24Jul2020\).pdf](#)

NON-COMPLIANCE RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 20V-xxx: Rearview Camera – B66 13 20

BMW AG is conducting a Voluntary Non-Compliance Recall (effective July 23, 2020) on a very small number of Model Year 2020 BMW vehicles that were produced between June 11, 2020 and June 22, 2020.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Non-Compliance Recall 20V-xyz
Rearview Camera
Model Year 2020
BMW X3 SAV
Last Update: 07/24/2020**

Q1. Which BMW models in the US are potentially affected by this Non-Compliance Recall?

A very small number of Model Year 2020 BMW X3 Sports Activity Vehicle models in the US are potentially affected.

Q2. What is the specific issue?

Vehicles were not programmed with rearview camera software and therefore do not conform to a Federal regulation. When the transmission is placed in Reverse, an image is not displayed.

Q3. Why are other models / vehicles not included in this Non-Compliance Recall?

Other models were programmed with rearview camera software.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are contacted by BMW advising you of this recall, please make an appointment to have this important Non-Compliance Recall performed by an authorized BMW center as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q5. Can I determine if this issue exists in my vehicle?

Yes. If you do not see an image in the Navigation screen when placing the transmission in Reverse, then your vehicle is affected.

Q6. How did BMW become aware of the issue?

BMW became aware of the issue through our quality control procedures.

Q7. How will I be informed of this Non-Compliance Recall?

BMW is contacting owners by phone advising them of this Non-Compliance Recall and requesting them to schedule an appointment with an authorized BMW center to have the remedy performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealer. To ensure BMW has the most recent contact and vehicle information, owners should register their vehicle at www.bmwusa.com/myBMW. Registration is free, and will give them access to factory initiated campaigns and other information specific to their BMW.

Q8. How will my vehicle be remedied?

Your vehicle will be programmed with rearview camera software for free and will take about one hour.

Q9. Do I have to wait for my letter to have my vehicle serviced?

No. Please contact an authorized BMW center as soon as possible to have this important Non-Compliance Recall performed. For the latest updates to this Non-Compliance Recall, please visit www.bmwusa.com/recall.