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<b>Sent on</b>	03	23	2021	<b>Expires on</b>	03	24	2021
<b>From</b>	Special Tools, Electronic Service Systems						
<b>Subject</b>	OTA Service Unavailable						

Re: Vehicle System Updates

This message is to inform you that users may get an error when using the 'System Updates' on OTA equipped vehicles and/or when using the OTA website <https://usb.honda.com>

This is not a vehicle-side issue, and Infotainment Control Units or Audio units should not be replaced.



This issue affects all Honda brand vehicles that support System Updates. We are working as quickly as possible to resolve this server-side issue. A detailed announcement will be made once the issue has been resolved.

If you have questions, please call the American Honda Special Tools Hotline at 1-800-346-6327

Thank you for your support.