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From	PS&T Training Development
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Subject	Required Training for Service Bulletin 20-047 (Software Update Tool)
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New Self-Study Training Requirement

Before completing repairs listed in Service Bulletin *20-047 Noncompliance Recall: Gauge Display/Combimeter Software Update*, please note the following:

- All Repair Technicians (job code 0030) are required to complete self-study training module ECC30.
- The warranty system will require the Technician to have completed ECC30 before the claim is accepted.

Background

The repair procedure requires the use of a new special tool and jig to rewrite the gauge control module software. The technician is required to perform an initial calibration procedure and follow specific step-by-step procedures to complete the repair.

Failure to follow instructions may result in damage to the tool, damage to the gauge control unit, or failure to complete the software installation. The special tool was provided to Honda dealers at no charge, but it is an expensive piece of equipment and we ask you to exercise proper care in your dealership. Completing the required training will help ensure proper repair and minimize any potential damage.

Additional Training Support – Distance Learning Sessions

Additional distance learning sessions are available and are hosted by live instructors from Honda training centers. This training will reinforce the key points of the procedure, including best practices on how to calibrate and use the special tool.

Training sessions will begin on August 3, 2020 with three 1-hour sessions daily until August 28, 2020. To enroll technicians, please email technician's name and DPTS number to: TTO_TORtraining@ahm.honda.com as soon as possible.

Best regards,

Stephenie Chung, Manager
 PS&T Training Development
 Parts, Service & Technical Operations
 American Honda Motor Co., Inc.