

Service Bulletin #493

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**TECHNICAL SERVICE BULLETIN**

February 22, 2021

TECHNICAL SERVICE BULLETIN**SERVICE BULLETIN #493****SUBJECT: NHTSA Recall 20V-431: Maxon License Plate Lamp Recall**

Great Dane LLC has received notice from our component supplier Maxon Lift Corp.(Maxon), regarding the potential use of license plate lamps that fail to conform to Federal Motor Vehicle Safety Standard NHTSA 49 CFR 571.108 Standard No. 108. This applies to certain GPTLR and GPTWR liftgates built and shipped between October 2017, and May 05, 2020, and supplied with 908120-01 License Plant Lamp, where this lamp was utilized during the installation of these lift gates.

Great Dane LLC has determined that we have installed suspect Maxon lift gates on certain truck chassis in our Brazil IN, and Birmingham AL, locations.

Attached you will find a [list of the chassis VIN's affected](#) by this RECALL that have a suspect Maxon lift gate installed. You will also find a copy of the [notification letter here](#) that was sent out for each VIN instructing the owner to present each chassis to a Great Dane Service facility for inspection/correction. When presented with one of the chassis on the list you should note the lift gate serial number and contact Maxon directly for repair parts and further instructions. Maxon's contact information for this recall is: Maxon Customer Support LTorres@maxonlift.com, or 562-598-8860. [Click here for Maxon Safety recall Customer Letter.](#)

Upon completion of the NHTSA RECALL Campaign, please email the chassis VIN along with the lift gate serial number to: Great Dane Customer Service at customer_service@greatdane.com If you are unsure if a particular lift gate has been addressed you should contact Maxon Customer Support for verification.

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Our mailing address is:

Great Dane, LLC
222 N LaSalle Street, Suite 920
Chicago, IL 60601

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